pac s	m 484). Carrief Annual Reporting a Data Gollection Form	(3. FCC Yam 481). (OMB control No. 3060 046 (73ME to bito) No. 3060 0815 (10 8113
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Christopher Ulmer
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	culmer@icorellc.com
	Form Type	54.313 and 54.422

PROFILE VALUE OF THE	ervice Quality Improvement Reporting ollection Form				86/OMB Control No., 3060-08	19
<010>	Study Area Code 17017	77				
<015>	Study Area Name LACK	AWAXEN TELECOM				
<020>	Program Year 2017					
<030>		stopher Ulmer				
<035>	Contact relephone Number - Number of person toentined in data line 40507	263903 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030> culm	er@icorellc.co	DIL .		<del></del>	
<110>	Has your company received its ETC certification from the FCC?	(yes / no )	0 0		<u> </u>	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no )	0.0			
- (111)	year plant med with the PCC;	(A=2 ) 110 )	<del></del>		<del></del>	
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years,	. 1703	.77PA112.pdf	<del></del>		
1112	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your compar CETC which only receives frozen support, your progress report is only	ny îsa				
	required to address voice telephony service.					
				Name of Attached Document		:
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.			Wante of Attached Document		
<113>	Maps detailing progress towards meeting plan targets		Yes			
<114>	Report how much universal service (USF) support was received		Yes			
<115>	How much (USF) was used to improve service quality, and how support was used to improve serv	rice quality	Yes	7		
<116>	How much (USF) was used to improve service coverage and how support was used to improve se		Yes	╡		
<117>		-	Yes	-		
<118>	the state of the s		Yes	]		

Data Colli	ice Outage R		<b>28)</b>						PCC OM	Form 481 B Control No. 3060 2013	0986/OMB Control N	o:: 3060-0819.:	
<010>	Study Area Code 170177												
<015>	STUDY AFEA NAME LACKAWAXEN TELECOM												
<020>	Program Year 2017												
<030>		Trougam ven  Contact Name - Person USAC should contact regarding this data Christopher Ulmer											
<035>					in data line <0								
<039>					in data line <0		ellc.com						
							No			•			
<210>	For the prior	calendar yea	ir, were there	any reportat	ole voice serv	ice outages?	- 10						
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>	
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative	
							Customers	(Yes / No)	alf that apply)	(Yes / No)	Resolution	Procedures	
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	<b>-</b>	•			<del> </del>				<del> </del>		<del>-</del>	<del> </del>	
		<del>                                     </del>				; 					<del> </del>	<del> </del>	
		<del>                                     </del>			<del>                                     </del>			•••			<del>-</del> -	$\vdash$	
	<b>—</b>	1			<del></del>						<del>'</del>	$\vdash \vdash \vdash$	
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				<u> </u>	<u> </u>	·							

(300) Un Déta Col	fulfilled Service Request Section Form				FCC Form 481 * 3	986/OM8 Control No; 3050/0819
<010>	Study Area Code		170177			
<015>	Study Area Name		LACKAWAXEN TELECOM			
<020>	Program Year		2017			
<030>	Contact Name - Person USAC should contact re	garding this data	Christopher Ulmer			
<035>	Contact Telephone Number - Number of perso	n identified in data line <030>	6109283903 ext.			-
<039>	Contact Email Address - Email Address of perso	n identified in data line <030>	culmer@icorellc.com	·		
<300> U	Infulfilled service request (voice)		0			
<310>0	Detail on attempts (voice)					
		Nam	e of Attached Document			
<320>	Unfulfilled service request (broadband)		0			
<330>	Detail on attempts (broadband)					<del></del>
		N	lame of Attached Document			

2001 Number of Completitie per 1,000 partomers
FCC Form 481
Date Collection Form

<010>	Study Area Code	170177	
<015>	Study Area Name	LACKAWANEN TELECOM	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should conta	ect regarding this data Christ	opher Ulmer
<035>	Contact Telephone Number - Number of p <030>	erson identified in data line	6109283903 ext.
<039>	Contact Email Address - Email Address of p <030>	person identified in data line	culmer#icopello.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in whic any facilities you own, operate, lease, or of	e telephony service in the prior h you are designated an ETC fo	DERDEDG ONE; EERICG VOLUE
<410>	Complaints per 1000 customers for fixed v	pice	0.0
<420>	Complaints per 1000 customers for mobile	voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or gre the prior calendar year for each service are an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated	<del>-</del>
<440>	Complaints per 1000 customers for fixed b	proadband	0.0
<450>	Complaints per 1000 customers for mobile	e broadband	

# <b>L</b> OII	ection Form	1 mh 2013	No. 3060-0985/OMB Control No. 3050-0819
010>	Study Area Code	170177	
015>	Study Area Name	LACKAWANEN TELECOM	
020>	Program Year	2017	
030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer	
035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.	_
039>	Contact Email Address - Email Address of person identified in data line <030>	culmer%icorellc.com	
500>	Certify compliance with applicable service quality standards and consumer pr	otection rules Yes	
		170177PA510.pdf	· · · · · · · · · · · · · · · · · · ·

		CC Form 481
	programme and the second s	
THE RESERVE OF THE PROPERTY OF		

<010>	Study Area Code	170177
<015>	Study Area Name	Lackawaken Telecom
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283103 axt.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmerficorelic.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	170177PA610.pdf

Serie Balance
No. 3060-0819
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
	,							
								<u> </u>
	1							-
				See at	tached worksheet			<del></del>
<u> </u>							- 11-7-1	<del> </del>
<u> </u>								<del> </del>
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<b>-</b> -								<del></del>
	· · · · · · · · · · · · · · · · · · ·							

	adbrand Price Offerings ection Form		iGC Form 481 OMB Control No. 3060 09	86/JMB Control No. 3066-0813
		Marina Marina	July 2013 12 12	
<010>	Study Area Code	70177	 	·
<015>	Study Area Name	LACKAWAXEN TELECOM		
<020>	Program Year	2017		
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com		

State	Exchange (fLEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed [Mbps]	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Action	: Allowance Taken When ached (select
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			See attac	hed				<u> </u>	
			worksheet -					-	
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Page !

<b>8</b> 00) Op	erating Companies		FCC Form 481-3.  OMB Control No. 3050-0519.
ota Col	ection Form		uv 2013 (138 and 138 a
<010>	Study Area Code		170177
<015>	Study Area Name		LACKAWAXEN TELECOM
<020>	Program Year		2017
<030>	Contact Name - Person I	JSAC should contact regarding this data	Christopher Ulmar
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	culmerFicorellc.com
<810>	Reporting Carrier	Laxawaxen Telecommunications Services Inc.	
<811>	Holding Company	LTC Communications Inc.	
<812>	Operating Company	Lackawaxen Telecommunications Services Inc.	

<813>	isala italia	sa2e	A CONTRACTOR OF THE CONTRACTOR
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See atta	ched workshe	eet
		TOTAL TOTAL CONTROL TO	
	-		
	<del></del>	1	

Page 10

0.0000000000000000000000000000000000000	ael Lands Repoirting.	FCCFoim (#1 # # # # # # # # # # # # # # # # # #
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<d30></d30>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer 6109283903 ext.
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com
<900>	Does the filing entity offer tribal land services? (Y/N)	No ·
<910>	Triba! Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to confir	m the status described on the attached document(s), on line 920,	
demans	trates coordination with the Tribal government pursuant to	Select
§ 54.313	(a)(9) includes:	Yes or No or Not Applicable
<921> <922> <923> <924> <925> <926>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

	ocaand Broadband Service Rate Comparability exton form	FCC Form 481 S OMB Control No. 3050-0886/DMB Control No. 8060-08197 (3. 1) Fluity 7013 3 2 2 3 138
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <0	<030> 6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <	<pre>&lt;030&gt; culmerTicorellc.com</pre>
<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	170177PA1010.pdf
<1020>	Broadband comparability certification	Name of Attached Document  Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	Name of Attached Document

COMPANIES OF STREET	rection Form	EG Sorm 481 DMS Control No. 3060-0986/EMB Control No. 3060-0819- July 2013
:010>	Study Area Code	176177
:015>	Study Area Name	LACKAWAXEN TELECOM
020>	Program Year	2017
030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
:039>	Contact Email Address - Email Address of person identified in data line <030>	culmer%icorellc.com
100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
.130/	Please select the appropriate response (Yes, Nc, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps
		•

	rms and Condition for Lifeline Customers	FCCFarm 451
Lifeline		OMB Control No. 8060 0986/OMB Control No. 3060-0819 1 IJJy 2018
Date	action form	
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line	<030> 6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line	<030> culmerwicorellc.com
	**************************************	170177PA1210 pdf
		170177991210.pdr
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
(1220)	Link to Public Website H	TP www.ltis.net
"Please cl	heck these boxes below to confirm that the attached document(s), on line 1210	).
	bsite listed, on line 1220, contains the required information pursuant to	<b>'</b>
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually	• • • • • • • • • • • • • • • • • • • •	
<1221>	Information describing the terms and conditions of any voice	7
	telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	<b>✓</b>
	,	
.4000		7
<1223>	Additional charges for toll calls, and rates for each such plan.	<u>/</u>

				•
(2000) Pric	a Capicarries Additional Documentation	<b>高量素素的量。</b>		m 41 保護 新洲 45 15 15 15 15 15 15 15 15 15 15 15 15 15
Data Collec		透地數學引進了	OME TO STATE OF THE STATE OF TH	Control No. 3060 0986 CIME Control No. 3060 0819
including K	ite of Return Carriers affiliated with Price Cap Local Exchange Carriers			SCORE AND
	study Area Code study Area Name	170177 LACKAWAXEN TELECOM		
	rogram Year	2017		
	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer 6109283903 ext.		
	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	culmar2icorellc.com		
Select the	e appropriate responses below (Yes, No, Not Applicable) to not		of Incremental High Cost support High Co	
	nect America Phase II support as set forth in 47 CFR § 54.313(b)			
	ncremental Connect America Phase I reporting			
<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note 2016 certification, this applies to Round 2 recipients	•		
	Support	or incremental		
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note	that for the July 1		
	2016 certification, this applies to Round 1 recipients	of Incremental		
	Support			
<2022>	Recipient certifies, representing year two after filing acceptance of funding pursuant to 54.312(c), that the			
	question are not receiving support under the Broadb			
	Program or the Broadband Technology Opportunitie			
	projects that will provide broadband with speeds of	at least 4		
	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients or			
<2023>	The attachment on line 2024 includes a statement of			
	capital funding expended in the previous year in mee America Phase I deployment obligations, accompanion	-		
	blocks indicating where funding was spent. This cover			
	54.313(b)(2)(ii). Round 2 recipients only.	,		
<2024A	> Round 2 Recipient of Incremental Support?			
<2024B		was spent in year	Name of Attached Document Listing	
<2025A	two - 54.313(b)(2)(ii). Round 2 recipients only.  Round 1 or Round 2 Recipient of Incremental Suppor	+>	Required Information	
\2023A	> Round 1 of Round 2 Recipient of Inciemental Suppor	<b></b>		
<2025B	> Attach geocoded Information for Phase I milestone r	eports (Round 1 for	Name of Attached Document Listing	
-20200	year three and Round 2 for year two) - Connect Ame		Required Information	
	Docket 10-90, Report and Order, FCC 13-			
<2015>	2016 and future Frozen Support Certification 47 CFR	§ 54.313(c)(4)		

a Collection For	nje i Alditional Obrumentation (Continued) 1928 : Rum Corners offiliated with Price Lop Local Exchange Corners	FCC Form Ass to graph in the company of the control has also control has a	
<2016>	Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}		
<2017A>	Connect America Fund Phase II recipient?		
<2017B>	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information	
<2018>	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information	
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in		
<2020>	urban areas for comparable offerings - 54.313(e)(2)(v)  Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)		
<2021>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)		
<2026>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)		
<2027>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)		

Pala Collecti	f Return Center Additional Documentation on Contin				FCC Form 481 OMB Control No. 1060/0986/QMS Control No. 14680-0815 July 2015
<010>	Study Area Code		7.00.00		
<015>	Study Area Name		170177	VENT THEFT	COM
<020>	Program Year	•	2017	XEN TELE	COM
<030>	Contact Name - Person USAC should contact regarding this d			-h 177-	
<035>	Contact Telephone Number - Number of person identified in			pher Ulm	er
10337	Contact releptions Number - Number of person identified in		61092839	icorellc	COM
<039>	Contact Email Address - Email Address of person identified in	ı data line <030>	Culmere	icoreiic	· Com
ompliand	the items below to note compliance with five year s e with the financial reporting requirements set fortl ents attached below is accurate.	ervice quality plan	n (pursuant te	o 47 CFR § 54.2	
3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			•	
3010A)	Milestone Certification {47 CFR § 54.313(f){1}(i)}		No - Att	ach Explanation	
3010B)	Please Provide Attachment	Name of Attached	d Dogwood 15	-*! D!	170177PA3010b.pdf
-		Information			
(012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	No - No New Comm	anity Anchor	5	
3012B)	Please Provide Attachment	Name of Attached	d Document Li	sting Required	
3013)	Is-your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)}	Information (Yes/No)	<u>o</u>	0	<u> </u>
014)	If yes, does your company file the RUS annual report	(Yes/No)	O	•	
3015) 3016) 3017)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313{f}(2) compliance requires:  Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows  If the response is yes on line 3014, attach your	Name of Attached	C d Document Li	sting Required	
	company's RUS annual report and all required documentation	Information			
3018) 3019)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or	(Yes/No	•	0	
,015)	(2) a financial report in a format comparable to RUS				
020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			<b>✓</b>	
3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line	·		<b>/</b>	
8022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for				
1023)	Telecommunications Borrowers Underlying information subjected to a review by an independent certified public accountant				
024)	Underlying information subjected to an officer certification.	•			
3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows				170177FA3026.pdf
026)	Attach the worksheet listing required information	Name of Attache	d Document Li	sting Required	

	ta O (lapin Carrier Adultonal Decomanistics (Continued) ection form	PCE of the Section of the Control of
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAMAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
, ,	
(3030) Telephone Plant in Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

### FCC Form 481. DMB Control No. 3060-0986/GMB Control No. 3060-081.

<010>	Study Area Code	1701?7
<015>	Study Area Name	LACKAWAKEN TELECOK
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulwer
<035>	Contact Telephone Number - Number of person identified in data lir	ne <030> 6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> culmer@icorsllc.com

### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

### Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001,

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

## Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

of community anchor institutions to which the recipient newly began providing access to	Name of Attached Document Listing Required Information	
broadband service in the preceding calendar year.		-
Broadband Deployment Locations – FCC 14-98 (par	ragraph 80)	
4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials		

1855 (1859) (1858)	ion Reporting Garrièr ection Form 9	\$PCC Form:481 OMB Control No. 3050-0986/OMB Control No. 9050-0819 July 2013
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to t	he Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
I certify that I am an officer of the reporting carrier; my resp recipients; and, to the best of my knowledge, the informatio	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can	be punished by fine or forfelture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Data Col	tion # Agent / Corrier ection Form	FCC Form 4813 OI/JB Control No. 3060-0986/OMB control No. 3060-0813 July 2013
<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

<pre>certify that (Name of Agent) <u>ICORE Consulting</u>, <u>LLC</u> also certify that I am an officer of the reporting carrier; my responsibilities incl agent; and, to the best of my knowledge, the reports and data provided to the</pre>	ude ensuring the accuracy of the annual data reporting requirements provided to the authorized
Name of Authorized Agent: ICORE Consulting, LLC	
Name of Reporting Carrier: LACKAWAXEN TELECOM	·
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/29/2016
Printed name of Authorized Officer: Deborah Szmyd	
Title or position of Authorized Officer: Secretary/Treasurer	
Telephone number of Authorized Officer: 5706851096 ext.	
Study Area Code of Reporting Carrier: 170177 Fi	ing Due Date for this form: 07/01/2016

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Contilination of Appendix and Service Continues and Carry Carry I Project Continues and	Debalf of December Comba
Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on	Benair or Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipien he data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information repo	, -, -
Name of Reporting Carrier: LACKAWAXEN TELECOM	
Name of Authorized Agent Firm: ICORE Consulting, LLC	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/29/2016
Name of Authorized Agent Employee: Christopher Ulmer	
Fitle or position of Authorized Agent or Employee of Agent Manager	
Telephone number of Authorized Agent or Employee of Agent: 6109283903 ext.	· -
Study Area Code of Reporting Carrier: 170177 Filing Due Date for this form: 07/01/2016	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47  18 of the United States Code, 18 U.S.C. § 1001.	U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

	e Offerings including Voice Rate Date a estion Form	FECC Form AS 1. ILIMB Comprol No. 9060 0986 /CIMPR Comprol No. 3060 0810
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<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOM
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmerricorellc.com
<701>	Residential Local Service Charge Effective Date 1/1/2016	
<702>	Single State-wide Residential Local Service Charge	
	• •	

<703>

(cal)	ca25	4 <83>	/n-ф <b>i</b> >	5625 T	Keda:	a 400	dissipation of	f) so
State	Exchange (ILEC)	SAC (CETC)	İ	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
PA	Lackawaxen	U. 10 (UL. U)	FR	15.0	0.0	0.0	0.0	15.0
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<010>	Study Area Code	170177
<015>	Study Area Name	LACKAWAXEN TELECOK
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
-020-	a company to the second	

<711>	خلت	ka2×	<b>88</b> 5	 SDZR	ke day	d22	3 7 7 5433		The state of the s
1	5tate	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
	PA	Lackawaxen	25.95	0.0	25.95	0.512	0.128	999999	Other, Unlimited
	PA	Lackawaxen	34.95	0.0	34.95	1.544	0.512	999999	Other, Unlimited
	PA	Lackawaxen	44.95	0.0	44.95	3.072	0.768	999999	Other, Unlimited
	PA	Lackawaxen	54.95	0.0	54.95	6.0	1.0	999999	Other, Unlimited
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<010>	Study Area Code	170177	· · · · · · · · · · · · · · · · · · ·	· ,	
<015>	Study Area Name	LACKAWAXEN T	CELECOM	·	
<020>	Program Year	2017			
<030>	Contact Name - Person USAC should contact regarding this data	Christopher	Ulmer	· · · · · · · · · · · · · · · · · · ·	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 e	xt.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icore	llc.com	**************************************	
<810> <811> <812>	Reporting Carrier  Laxawaxen Telecommunications Services Inc.  Holding Company  LTC Communications Inc.  Operating Company  Lackawaxen Telecommunications Services Inc.	· · · · · · · · · · · · · · · · · · ·			
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	Affiliates	-	5AC	Doing Business As Company or Brand Designation	
•	Lackawaxen Long Distance Company			Lackawaxen Long Distance Company	
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# SUPPLEMENTAL DATA & RESPONSES

# FIVE YEAR SERVICE IMPROVEMENT PLAN JULY 1, 2016 PROGRESS REPORTS

### **EXECUTIVE SUMMARY**

On July 1, 2014, Lackawaxen Telephone Company ("Lackawaxen" or "the Company") submitted a five year service improvement plan as required by 47 C.F.R. §54.202(a). Lackawaxen operates a single exchange in northeastern Pennsylvania. Consistent with 47 C.F.R. §54.313(a)(1), the Company now submits this progress report which reflects activities through December 2015.

At the time the five year service improvement plan was submitted, broadband service was defined as a service with speed of 4 Mbps downstream and 1 Mbps upstream. The FCC's action to change this definition to 10 Mbps downstream and 1 Mbps upstream upon reasonable request was not reflected in the initial plan. This report provides an assessment of the Company's achievements to date in network investment to target the new, higher download speed requirement.



## SERVICE CERTIFICATION

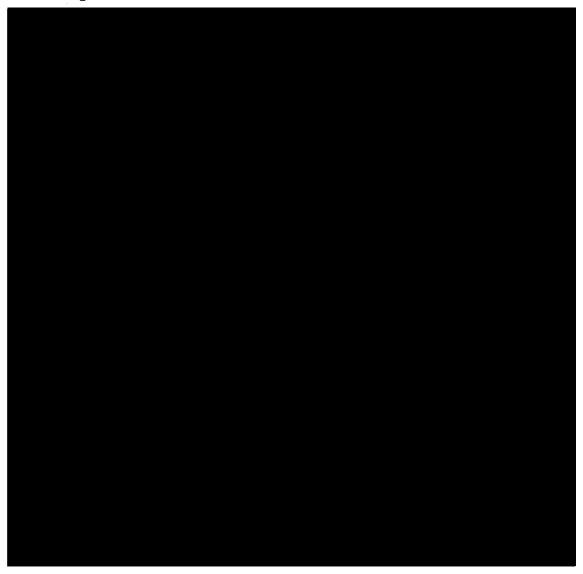
As set forth in 47 C.F.R. § 54.313(f)(1)(i), the Company hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1Mbps upstream. This service offers latency suitable for real-time applications, including

<sup>&</sup>lt;sup>1</sup> Allocation in compliance with reporting requirement addressing how federal USF was used by the Company per 47 C.F.R. § 54.313(A)(1).

Voice over Internet Protocol. Usage capacity is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time.

# SERVICE PROGRESS - EXCHANGE MAP

Funds received from the universal service support mechanisms, in combination with all other revenue streams will allow the Company to maintain and upgrade the existing broadband network. In the July 1, 2014 five-year plan, the level of 4/1 broadband availability within Lackawaxen was 94%. The map below shows the Lackawaxen Telephone Company study area exchange boundaries and highlights (in green) the areas within which broadband is available at 10/1 speeds. It is estimated that this represents about 58% of the existing customer base.





170177

Line 510 - Service Quality Standards and Consumer Protection

**Rules Compliance** 

RATES AND RATE STABILITY

Supplemental Data For:

New customers are provided rate information at the time they order service. The rate

information is prepared based on tariffs which are on file with the state public utility commission and

available for inspection at our office. In addition rates are available on the company website. Notices of

rate changes proposed by the Company are communicated to the customers through a bill notice or

other comparable means. The Company complies with all state and federal rules applicable to rate

changes.

PROVIDE SPECIFIC DISCLOSURES IN ADVERTISING

In advertising of prices for service plans the Company will disclose material charges and

conditions related to the advertised prices and services. This notice will provide the potential customer

with , including if applicable and to the extent the advertising medium reasonably allows: (1) whether

nonrecurring installation charges would apply; (2) the monthly fee associated with the service; (3)

whether any additional taxes, fees or surcharges apply; (3) the terms and conditions related to receiving

a product or service for "free;" and (4) whether prices or benefits apply only for a limited time or

promotional period and, if so, whether any different fees or charges will apply for the remainder of the

contract term.

TRUTH-IN-BILLING

The Company has long maintained compliance with the FCC's Truth-in-Billing rules as set forth in

47 CFR 64.2401. In part, this requires the Company's telephone bill must: (1) be accompanied by a brief,

clear, non-misleading plain language description of the service or services rendered; (2) identify the

service provider associated with each charge; (3) clearly and conspicuously identify any change in

**REDACTED - FOR PUBLIC INSPECTION** 

service provider; (4) contain full and non-misleading descriptions of charges; (5) identify those charges

for which failure to pay will not result in disconnection of the customer's basic local service; and (6)

provide a toll free number for customers to call in order to lodge a complaint or obtain information.

Customers' bills will distinguish (1) monthly charges for service and features, and other charges

collected and retained by the carrier, from (2) taxes, fees and other charges collected by the carrier and

remitted to federal state or local governments. The Company will not label cost recovery fees or charges

as taxes.

PROVIDE READY ACCESS TO CUSTOMER SERVICE

Customers and potential customers may access customer service by visiting the Company's

office or by using a toll-free telephone number during normal business hours. Customer service contact

information is available at our business office with regular hours posted on the storefront. In addition,

this information is available online and on the monthly invoice rendered by the company.

ABIDE BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY

The Company complies with all state and federal rules regarding the privacy of customer

information. Certification of this compliance is provided annually to the FCC.

RESPONSE TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM GOVERNMENT AGENCIES

The Company will respond in writing to state or federal administrative agencies within 30 days

of receiving written consumer complaints from any such agency. Should the agency require a shorter

interval for response, the Company will use its best efforts to expedite the review of the complaint to

provide a response which meets the agency-provided target date.

Lackawaxen Telecommunications Services

170177

Line 510 – Service Quality Standards and Consumer Protection Rules Compliance

### **TERMINATION OF SERVICE**

The Company follows the state public utility commission's rules for termination of service.

Service cannot be terminated without advance notice to the customer. If service is being terminated for non-payment, the customer will have the option to establish a payment plan. So long as the customer adheres to the payment plan, service will not be disconnected.

Customers may terminate service at any time and for any reason. The Company does not assess any termination penalty and the customer is simply required to pay for the services which were used while the service was provided.

Company Study Area Code Lackawaxen Telephone Company

170177

Supplemental Data For:

Line 610 - Description of Functionality in Emergency Situations

As an initial point, the Company had no service outages during 2015 which met the FCC's threshold for reporting into the Network Outage Reporting System ("NORS").

The Company engages in preventative maintenance programs which help ensure network reliability in all conditions. This includes regular checks on generators, battery back-up, HVAC infrastructure at central office switches, and tree trimming/removal when trees have the potential to take down telephone lines during events of high wind or heavy snow. Access to critical infrastructure (like central office switches) is limited to essential personnel. Spare equipment is maintained in inventory.

Like most local exchange carriers, the Company's network consists of electronic switching equipment and a network of fiber optics and copper facilities. From a switching standpoint, the Company has one primary switch and smaller switches which are fed by the primary switch. These smaller switches are often referred to as intraexchange remote switches or concentrators. The largest threat to switches is the loss of power. To address this, the Company ensures adequate battery back-up is maintained. For emergency situations which extend beyond the useful life of the battery back-up, the Company uses generators to power the switches. These generators are portable which ensures they can be relocated to any switching center based on the specific needs of each switch. In addition, the Company's office will serve as a Command and Control center. This center is included as a primary location to which continuous power is required.

In cases of emergency, the Company's management has contact information for all employees. Depending upon the scope of the emergency, the Company may call-in as many employees as necessary to provide continual telecommunications service. The Company has access to local and regional construction companies which can be called in to supplement the work force if necessary. When poles are down from emergencies, the Company works with other utilities attached to the same poles to expedite the repair or replacement of the infrastructure.

In summation, the Company takes preventative measures to plan for emergency situations and also takes steps to mitigate the risk or duration of such events.



June 14, 2016

I, Mark Zarambo, hereby certify that Lackawaxen Telecommunications Services, Inc. pricing of voice services is no more than two standard deviations above the applicable national average urban rate for voice service as specified in the most recent public notice issued by the Wireline Commission Bureau.

Respectfully,

Mark Zarambo

Vice President/General Manager

LOCAL ACCESS. GLOBAL REACH.

P.O. BOX B, HOTEL ROAD ROWLAND, PENNSYLVANIA 18457 PHONE (57.0) 685-7111 TOLL FREE (800) 647-7781 FACSIMILE (570) 685-0039

WEBSITE WWW. his net

Section 3 Fourth Revised Sheet 5 Cancels Third Revised Sheet 5

(C)

#### LIFELINE SERVICE

#### A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

#### B. REGULATIONS

- 1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as "any individual or group of individuals who are living together as one economic unit" an economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household"). A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- 2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Access to 800/888 Services.
  - j. Access to Call Trace.
  - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - 1. Access to the Pennsylvania Telecommunications Relay Service.
  - m. Caller ID Per-call and Per-line Blocking
  - n. Other eligible telecommunications services at tariff rates.

(C) Indicates Change

Issued: June 29, 2012 Effective: August 1, 2012

REDACTED - FOR PUBLIC INSPECTION

Section 3

(C)

Sixth Revised Sheet 6 Cancels Fifth Revised Sheet 6

#### LIFELINE SERVICE

# B. REGULATIONS (cont.)

3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually by Lackawaxen Telephone Company to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

# Pennsylvania Department of Public Welfare Lifeline Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
  - Supplemental Security Income (SSI)
- Medicaid
- \* Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)
- \* Low Income Home Energy Assistance Program (LIHEAP)

# Additional Eligible Programs (Federal)

- Federal Public Housing
- \* National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Lackawaxen Telephone Company.

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually by Lackawaxen Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (30 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained).

(C) Indicates Change

**Issued:** November 16, 2012 **Effective:** November 17, 2012

**REDACTED - FOR PUBLIC INSPECTION** 

Section 3 Second Revised Sheet 7 Cancels First Revised Sheet 7

(C)

#### LIFELINE SERVICE

#### B. REGULATIONS (cont'd)

- 5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- 6. Only services listed in B (2) above will be provided to Lifeline customers.

\* \* \*

- 7. Customer requested temporary suspension of Lifeline Service is not permitted.
- 8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- 9. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- 10. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Lackawaxen Telephone Company.
- 11. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- 12. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
- 13. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- 14. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- 15. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

Issued: March 30, 2012 Effective: April 2, 2012

# Supplement No. 129 - Telephone - PA P.U.C. No. 2

Lackawaxen Telecommunications Services Section 3

(C)

Third Revised Sheet 8

Cancels Second Revised Sheet 8

# LIFELINE SERVICE

# C. <u>LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE</u>

1. Applicable Residence Dial Tone monthly rate minus \$9.25 (1).

\* \* \* (C)

2. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

# NOTE:

(C) See FCC Public Notice released May 1, 2012, In re: Lifeline and Link Up Reform and Modernization et al., Report and Order and Further Notice of Proposed Rulemaking, WC Do Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012).

(I) Indicates Increase

(C) Indicates Change

Issued: June 29, 2012

Effective: August 1, 2012

Company Study Area Code Lackawaxen Telephone Company

170177

Supplemental Data For:

Line 3010b - 5 Year Plan Milestone Certification

This certification is embedded within the 5 year plan update that has been filed.

# **Lackawaxen Telecommunications** Services, Inc. **Financial Statements** December 31, 2015 and 2014



Candor. Insight. Results.

Table of Contents
December 31, 2015 and 2014

	<u>Page</u>
Independent Auditors' Report	1
Financial Statements	
Balance Sheet	3
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Statement of Stockholder's Equity	6
Statement of Cash Flows	7
Notes to Financial Statements	8
Independent Auditors' Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards	15



Baker Tilly Virehow Krause. LLP 2609 Keiser Blvd Wyomissing. PA 19610-3338 tel 610 927 4910 tel 800 267 9405 fax 888 264 9617 bakertilly.com

# **Independent Auditors' Report**

Board of Directors Lackawaxen Telecommunications Services, Inc.

We have audited the accompanying financial statements of Lackawaxen Telecommunications Services, Inc., which comprise the balance sheet as of December 31, 2015 and 2014, and the related statements of comprehensive income, stockholder's equity, and cash flows for the years then ended, and the related notes to the financial statements.

# Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



# Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Lackawaxen Telecommunications Services, Inc. as of December 31, 2015 and 2014, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

# Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have issued our report dated March 9, 2016, on our consideration of Lackawaxen Telecommunications Services, Inc.'s internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Lackawaxen Telecommunications Services, Inc.'s internal control over financial reporting and compliance.

Wyomissing, Pennsylvania

Baken Tilly Viechow Krause, LLP

March 9, 2016

Balance Sheet December 31, 2015 and 2014

2015

2014

# **Assets**

# **Current Assets**

Cash and cash equivalents

Accounts receivable:

Due from subscribers and agents, less allowance for uncollectible accounts 2015

Due from affiliates

Materials and supplies inventory, at average cost

Prepaid expenses

Prepaid income and other taxes

Total current assets

# **Investments and Other Assets**

Investment in equity securities

Cash surrender value of life insurance

Deferred debt expense, at amortized cost

Nonregulated plant, at cost, net of accumulated depreciation

Other

Total investments and other assets

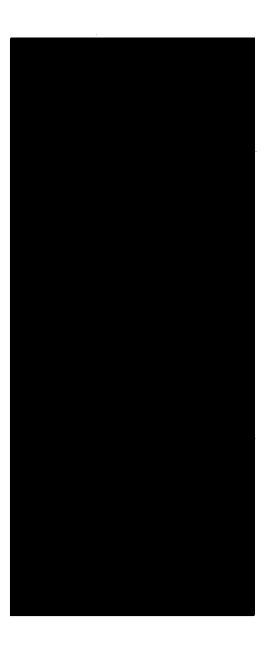
# Telephone Plant, at Cost

In service Under construction

Accumulated depreciation

Total telephone plant

Total assets



Balance Sheet December 31, 2015 and 2014

2015

2014

# Liabilities and Stockholder's Equity

#### **Current Liabilities**

Current maturities of long-term debt Accounts payable Customers' deposits Deferred income taxes

Total current liabilities

Long-Term Debt, Net of Current Maturities

**Deferred Compensation** 

**Deferred Income Taxes** 

Total liabilities

Stockholder's Equity

Common stock, par value per share; authorized

shares; issued and outstanding shares

Paid-in capital

Retained earnings

Accumulated other comprehensive loss

Total stockholder's equity

Total liabilities and stockholder's equity



Statement of Comprehensive Income Years Ended December 31, 2015 and 2014

2015

2014

# **Operating Revenues**

Local service
Access service
Toll service
Miscellaneous

Provision for doubtful accounts

Total operating revenues

# **Operating Expenses**

Plant specific Plant nonspecific:

Depreciation

Other

Customer operations

Corporate operations

Operating taxes other than income

Provision for income taxes

Total operating expenses

Income from operations

# Nonregulated and Other Income (Expense)

Nonregulated:

Revenues

Expenses

Other income, net

Income tax expense

Total nonregulated and other income

Income before fixed charges

# **Fixed Charges**

Interest on long-term debt Amortization of debt expense

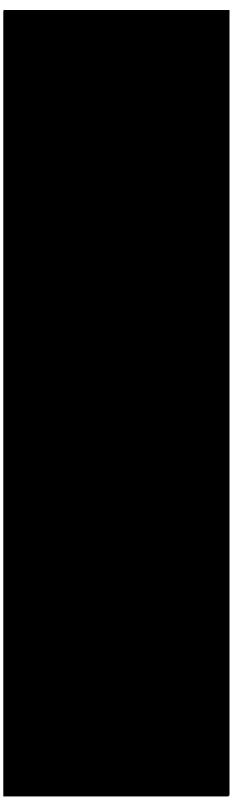
Total fixed charges

Net income

# Other Comprehensive Income (Loss)

Net unrealized holding gains (losses) on investments arising during the period

Total comprehensive income



Statement of Stockholder's Equity
Years Ended December 31, 2015 and 2014

Accumulated
Other

Common Paid-In Retained Comprehensive
Stock Capital Earnings Loss Total

Balances, December 31, 2013

Net income Other comprehensive loss

Balances, December 31, 2014

Net income Other comprehensive income

Balances, December 31, 2015

See notes to financial statements

Statement of Cash Flows Years Ended December 31, 2015 and 2014

2015

2014

# **Cash Flows from Operating Activities**

Net income

Adjustments to reconcile net income to net cash

provided by operating activities:

Depreciation and amortization

Provision for doubtful accounts

Deferred compensation

Deferred income tax benefit

(Increase) decrease in assets:

Accounts receivable

Material and supplies inventory

Prepaid expenses

Prepaid income and other taxes

Increase (decrease) in liabilities:

Accounts payable

Accrued expenses and customer deposits

Net cash provided by operating activities

# **Cash Flows from Investing Activities**

Advances to affiliates

Purchase of plant

Plant removal costs

Increase in cash surrender value of life insurance policies

Net cash used in investing activities

# **Cash Flows Used in Financing Activities**

Principal payments on long-term debt

Net change in cash and cash equivalents

Cash and Cash Equivalents, Beginning

Cash and Cash Equivalents, Ending

# **Supplementary Cash Flows Information**

Interest paid

Income taxes paid



Notes to Financial Statements December 31, 2015 and 2014

# 1. Principles of Consolidation and Nature of Business

The Company is an independent telephone utility providing communication services in parts of Pike and Wayne Counties, Pennsylvania.

The Company is a wholly owned subsidiary of Lackawaxen Telecom, Inc., a wholly-owned subsidiary of LTC Communications, Inc.

# 2. Significant Accounting Policies

# **Accounting and Rate Regulation**

The Company is subject to the accounting principles of and rate regulation by the Pennsylvania Public Utility Commission.

#### **Use of Estimates**

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

# **Revenue Recognition**

The Company's revenues are recognized when billed. Access service and long distance service revenues are derived from access charges, toll rates and settlement arrangements. The Company records retroactive settlements as changes in revenues in the year the settlements become known in accordance with industry practice.

# Cash and Cash Equivalents

For purposes of reporting cash flows, the Company considers all highly liquid debt instruments purchased with a maturity of three months or less to be cash equivalents.

The Company maintains its cash and cash equivalents in checking and money market accounts. These balances, from time to time, may exceed amounts insured by the Federal Deposit Insurance Corporation.

#### **Accounts Receivable**

Accounts receivable are stated at outstanding balances, less an allowance for doubtful accounts. The allowance for doubtful accounts is established through provisions charged against income. Accounts deemed to be uncollectible are charged against the allowance and subsequent recoveries, if any, are credited to the allowance. The allowance for doubtful accounts is maintained at a level considered adequate to provide for losses that can be reasonably anticipated. Management's periodic evaluation of the adequacy of the allowance is based on past experience, agings of the receivables, adverse situations that may affect a customer's ability to pay, current economic conditions and other relevant factors. This evaluation is inherently subjective as it requires estimates that may be susceptible to significant change. Unpaid balances remaining after the stated payment terms are considered past due.

Notes to Financial Statements December 31, 2015 and 2014

#### Investments

The Company has a portfolio of marketable equity securities. All securities are classified as available-for-sale. These securities are recorded at fair value based on quoted market prices and unrealized gains and losses, net of taxes, are reported as a component of other comprehensive income until realized. Realized gains and losses are determined using the specific-identification method.

# **Amortization of Deferred Debt Expense**

Debt expense is deferred and amortized on the straight-line basis over the term of the related long-term debt.

# Plant and Depreciation

Plant is recorded at cost. Normal renewals and betterments of units of property are charged to plant accounts, while ordinary repairs and replacements of items considered to be less than units of property are charged to plant specific expenses. The cost of plant retired, plus removal costs, less salvage is charged to accumulated depreciation. Accordingly, no gain or loss is recognized in connection with ordinary retirements.

Depreciation is computed by the straight-line method. Rates used for calculating depreciation are based on the economic useful lives of the assets. The effective composite depreciation rates for 2015 and 2014 were respectively.

# Accounting for Impairment of Long-Lived Assets

FASB ASC *Topic 360, Property, Plant and Equipment*, requires that long-lived assets be reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to estimated undiscounted future cash flows expected to be generated by the asset. If the carrying amount of an asset exceeds its estimated future cash flows, an impairment charge is recognized in the amount by which the carrying amount of the asset exceeds the fair value of the asset. As of December 31, 2015 and 2014, management of the Company believes that no write-down for such impairment was required related to its long-lived assets.

#### **Income Taxes**

The Company is included in the consolidated federal income tax return filed by LTC Communications, Inc. The Company's federal income tax expense is computed using the separate return method for intercorporate tax allocation.

Deferred taxes are provided on a liability method whereby deferred tax assets are recognized for deductible temporary differences and deferred tax liabilities are recognized for taxable temporary differences. Temporary differences are the differences between the reported amounts of assets and liabilities and their tax basis. Deferred tax assets and liabilities are adjusted for the effects of changes in tax laws and rates on the date of enactment.

The Company is subject to federal income tax in the consolidated return filed by LTC Communications, Inc. and files a separate state income tax in Pennsylvania.

Notes to Financial Statements December 31, 2015 and 2014

# Savings Plan

The Company has a contributory savings plan for substantially all employees. The Company contributes matching amounts for participating employees in accordance with the provisions of the plan. In addition, the Plan includes a profit sharing component. The Company made matching contributions of to the plan in 2015 and 2014, respectively. The Company did not make any profit sharing contributions to the plan for 2015 or 2014.

# **Presentation of Sales Taxes**

The Company collects sales tax from customers. The Company's accounting policy is to exclude the taxes collected and remitted to the state from revenues and operating expenses.

#### Subsequent Events

The Company has evaluated events and transactions occurring subsequent to the balance sheet date of December 31, 2015 for items that should potentially be recognized or disclosed in these financial statements. The evaluation was conducted through March 9, 2016, the date these financial statements were available to be issued.

#### 3. Investment in Equity Securities

The following is a summary of the Company's investment in available-for-sale securities as of December 31, 2015 and 2014:

Cost Unrealized Fair Value

December 31, 2015
Equity securities

December 31, 2014
Equity securities

There were no purchases or sales of equity securities for the years ended December 31, 2015 and 2014.

Equity investments are comprised of investments in common stock whose value is determined by unadjusted quoted prices for identical securities in active markets (Level 1 of the fair value hierarchy). The Company has recorded unrealized holding losses at December 31, 2015 and 2014 on one stock investment, which has been in a continuous unrealized loss position for more than twelve months. Management believes that holding losses recorded on this investment are not an other-than-temporary impairment because the Company has the ability and intent to hold the security until the anticipated recovery in value.

Notes to Financial Statements December 31, 2015 and 2014

# 4. Telephone Plant

Telephone plant in service and under construction is stated at cost. Listed below are the major classes of the telephone plant as of December 31, 2015 and 2014:

Estimated Life (in years)

2015

2014

Telephone plant:

In service:

Land

Motor vehicles

Other work equipment

Buildings

Furniture and office equipment

Central office and other

equipment

Poles, cables and wire

Other

Under construction

Accumulated depreciation

Nonregulated telephone equipment Accumulated depreciation



Notes to Financial Statements December 31, 2015 and 2014

# 5. Long-Term Debt

Long-term debt is represented by mortgage notes payable to Rural Utilities Service ("RUS"), an agency of the United States of America at interest rates as shown below:

2015

2014

RUS
RUS
RUS
RUS
RUS
RUS
Debt repaid during 2015

Current maturities

The notes have maturities up to thirty-five years, and installments of approximately including interest are due quarterly. The notes are scheduled to be repaid at various times from March 2016 to June 2021. All LTSI's assets are pledged as collateral on the notes. Estimated aggregate maturities during the next five years are approximately 2016 2017

At December 31, 2015, unadvanced loan funds of were available to the Company on loan commitments from the Rural Utilities Service and the Rural Telephone Bank.

# 6. Capital Stock and Retained Earnings

The long-term debt agreements contain certain restrictions on the payment of dividends or redemption of capital stock. The restrictions are related in general to the Company's adjusted net worth and assets (as defined). At December 31, 2015, there was approximately available for such purposes.

#### 7. Income Tax Matters

Net deferred tax assets and liabilities consist of the following components as of December 31, 2015 and 2014:

Deferred tax asset Valuation allowance

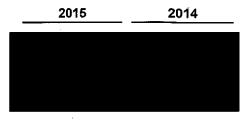
Deferred tax liabilities



Notes to Financial Statements December 31, 2015 and 2014

The components giving rise to the net deferred tax liabilities described above have been included in the accompanying balance sheets as of December 31, 2015 and 2014 as follows:

Current liabilities Noncurrent liabilities



Taxable temporary differences giving rise to deferred tax liabilities are related to telephone plant and deduction of certain prepaid expenses. Deductible temporary differences giving rise to deferred tax assets are related to unbilled revenue and deferred compensation.

The valuation allowance on deferred tax assets decreased years ended December 31, 2015 and 2014, respectively.

and increased for the

The provision for income tax expense (benefits) for the years ended December 31, 2015 and 2014 consists of the following:

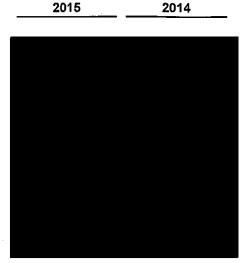
Federal:

Current

Deferred

State:

Current Deferred



Income tax expense is reflected in the accompanying statement of income as follows:

Operating expense
Nonregulated and other income

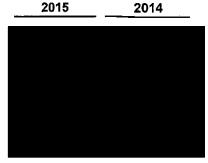


In accordance with industry practice, the tax effect of interest expense is included with operating income tax expense.

Notes to Financial Statements December 31, 2015 and 2014

The income tax provision differs from the amount of income tax determined by applying the statutory tax rates to pretax income for the years ended December 31, 2015 and 2014 due to the following:

Statutory income tax expense
Increase (decrease) in income taxes resulting from:
State income taxes, net of federal benefit
Officers' life insurance
Other, net



Prepaid income taxes include due to its parent for federal income taxes at December 31, 2015 and 2014, respectively.

#### 8. Related Parties

The Company has a bill and collect arrangement with an affiliate. Revenues recognized under this agreement were for the years ended December 31, 2015 and 2014, respectively. Additionally, of access revenues were recognized as a result of services billed to the affiliate for the years ended December 31, 2015 and 2014, respectively.

The Company has recorded in expense related to services performed by LTC Communications, Inc. for the years ended December 31, 2015 and 2014, respectively.

# 9. Contingencies

There are various federal and state regulatory proceedings with the Federal Communications Commission, Pennsylvania Public Utility Commission and Commonwealth Court affecting the telecommunications industry. Some of these proceedings may have an effect on the Company in the future. The impact, if any, cannot be determined at this time. Adverse decisions in these proceedings, however, could have a material effect on operating results or cash flows in future periods.

At December 31, 2015, the Company has paid the Pennsylvania Department of Revenue (the "Department") assessments of for additional gross receipts taxes for the years 2009, 2010, 2011, 2012, 2013 and 2014. The tax is assessed on telecommunications revenue previously reported by LTSI as being exempt. LTSI disagrees with the Department's position and has filed an appeal. LTSI was successful in the first level of appeal for certain revenue. The remaining assessment is currently under a second level of appeal and is being held pending the outcome of an industry decision. LTSI anticipates receiving assessments for 2015 if the Company loses its appeal.



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# Independent Auditors' Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards

Board of Directors

Lackawaxen Telecommunications Services, Inc.

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Lackawaxen Telecommunications, Services, Inc., which comprise the balance sheet as of December 31, 2015, and the related statements of comprehensive income, stockholder's equity and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated March 9, 2016.

# Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered Lackawaxen Telecommunications Services, Inc.'s internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of Lackawaxen Telecommunications Services, Inc.'s internal control. Accordingly, we do not express an opinion on the effectiveness of Lackawaxen Telecommunications Services, Inc.'s internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected, on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.



Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

# **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether Lackawaxen Telecommunications Services, Inc.'s financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

# **Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Wyomissing, Pennsylvania March 9, 2016

Baken Tilly Viechow Krause, LLP